

Improve customer experience



Leading ATM service provider

- ATM Services for over 40,000 ATMs
- Trusted by 30+ banks
- \$3 billion+ cash managed annually
- 7,100 touchpoints across the country

Ensure high ATM availability, improved customer satisfaction and increased revenues

Banks are increasingly seeking to scale up their ATM network to extend reach to drive more business value and gain competitive advantage. However, growing complexities and evolving security and compliance requirements in deploying and managing the network of ATMs are putting increased operational and cost challenges on banks. Banks are looking to combat these challenges by partnering with established service providers who can ensure high network availability and allow banks to focus on their core competencies.

Banks can simplify ATM management with **FSS' comprehensive ATM Services portfolio**. FSS has been a trusted partner for providing turnkey ATM services for over fifteen years. We bring together **industry best practices, cutting-edge tools and service methodologies in a shared service model to offer significant cost advantage.**

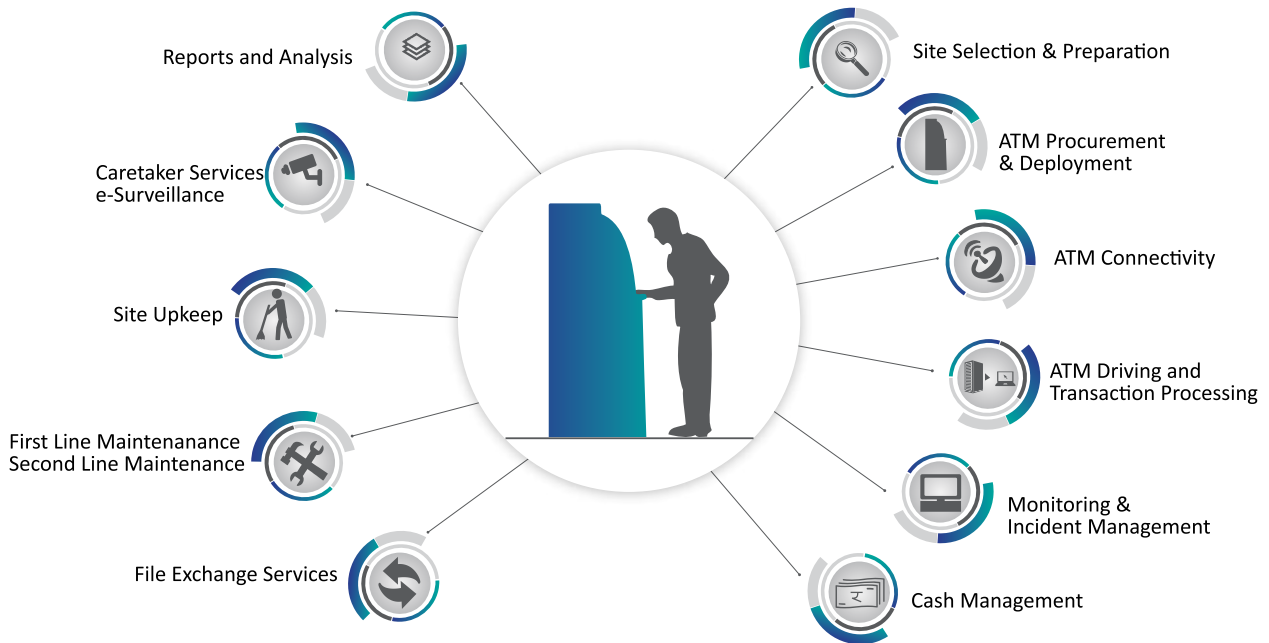
Service Highlights

- ✓ **Seamless ATM deployment** services including strategic site identification and preparation, asset procurement and installation, and establishment of connectivity for ATM Go Live
- ✓ Comprehensive ATM monitoring, incident management, cash management and field services backed by **cutting-edge tools and highly-skilled resources**
- ✓ Large, state-of-the-art **managed service centers** across Mumbai and Chennai. Capability to switch managed services for ATMs between these centers to ensure **business continuity**
- ✓ **Specialized partner management team** to drive service excellence, mitigate risks and optimize costs

Benefits

- ✓ **Increase transaction revenue:** Sustained focus on transaction improvement programs facilitates consistent increase in transaction revenues
- ✓ **Increase scalability:** Pan India presence enables FSS to support ATM network scalability requirement as per bank's growth model
- ✓ **Enhance operational efficiency:** Real-time access to ATM transaction data and in-depth analytics to increase productivity and deliver differentiated customer service
- ✓ **Maximize ATM availability:** 24x7 online monitoring of all industry standard ATM, BNA and cash recyclers to ensure high availability and enable seamless customer interaction

FSS ATM Services



FSSNeT Advantage

26 years payments domain experience

Leading edge technology products

World class payment processing infrastructure

Quality leadership for delivery excellence

Pay per use model

About FSS

FSS is a payments technology leader. The company powers the payments initiatives of leading banks, financial institutions, processors, merchants, governments, corporates and regulatory bodies across the globe covering both retail and wholesale business segments. The company's end to end payments footprint spans across retail delivery channels such as ATM, POS, cards, mobile and internet as well as wholesale channels like mandate management and payment hub. FSS today has a worldwide presence and delivers business value to its clients via a diversified portfolio of software products, hosted payment services and software services.

For more information on our services please email us at : info@fsstech.com | www.fsstech.com

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